



WARRANTY PLUS

Parkwood now offer clients a Full Cover warranty option on all doors!
This will be in addition to the Standard Warranty which covers 5 years with full replacement of the door if faulty (and meets warranty conditions).

The 'Warranty Plus Cover' comes at a small cost which you can on sell to your clients as a 'Peace of Mind Warranty'

What your
Standard
Warranty
covers...

**DOOR REPAIR or
REPLACEMENT
ONLY.**

Warranty Plus

Parkwood offers an additional level of assurance which includes:

- The standard door repair or replacement as outlined in the warranty
- **Plus** door fitting
- **Plus** door finishing
- **Plus** re-fitting of any hardware.

Warranty Plus

\$25 each door plus GST

(Covers up to \$500 of refitting & rehanging costs)

Parkwood will work with the Builder/Home owner and sort out all relating problems if the quality/workmanship fails.

All problems relating to the door that Parkwood supplied would be fixed by Parkwood.

Please state 'Warranty Plus' on your order to activate this option.

Please note that NO Parkwood warranty is effective if our 'Guarantee of Quality' is not followed and met. *(All doors have this attached to the edge and is also detailed in Parkwood brochures).*

Copy of 'Guarantee of Quality' attached.



TO THE HOME OWNER – GUARANTEE OF QUALITY

Congratulations on your purchase of a Parkwood door. Recommended coatings if staining are Sikkens, Cabots & Intergrain.

Talk to your door supplier about the best finish for your door or phone Parkwood on 06 349 1818.

All Parkwood doors come with a five year guarantee of quality which covers:
Defects in workmanship & warp in excess of 6mm.

Should defects in our workmanship occur within 5 years from the date of manufacture, a replacement door will be supplied free of charge on return of the faulty door. No liability will be accepted for work since such as rehanging, painting or other consequential loss.

WARRANTY

All Parkwood timber doors are designed for use in weather protected situations only. Guarantee is not effective if doors are:

- Exposed to driving rain or long periods of sunlight
- If dark colours which attract the heat are used
- Not sealed (all 6 sides) within 5 days of purchase. **Oils and penetrating stains are not a sealant!**

Understand that due to seasonal and geographical variations in atmosphere, moisture can cause a certain amount of shrinkage or expansion in a timber product. This is not considered a defect.

(This is stickered to the edge of every timber door that leaves the Parkwood factory)